



Ministry of Youth & Sports Affairs Quality POLICY

Ministry of Youth and Sports Affairs (MYS) strive for the global development in the field of youth and sports affairs and, to translate that into a set of programs, activities and services for youth that will enable them to enrich the sustainable development and competitive edge in the Kingdom of Bahrain.

MYS is committed to continual improvement of its services to achieve increased customer satisfaction through better management of risks associated with service delivery.

Our aim is to focus on customer satisfaction, thus:

- To build a modern management system that contribute towards building an internally motivated environment that supports excellence and creative performance in accordance with best practices.
- Development of infrastructure for clubs and sports facilities in accordance with applicable national and international standards.
- Continuous updating of management of clubs and youth centers to be the preferred place for youths and the best system to prepare a promising generation providing sport equipment.
- Maintain cost effective operations to establish our viable position in the Kingdom as a leading professional organization providing quality services and satisfy all our stakeholders.
- Designing and implementing programs and activities that will foster the spirit of leadership for the youth.
- Involvement of all employees in the continual development process and provide flawless services in a timely manner.
- Establishing a fully integrated system for managing and maintaining clubs, youth and sport facilities.

The quality policy is communicated to all employees and interested parties, and reviewed by the Management Team for its continuing suitability.

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